



Installation Instructions

Please use the following guide to achieve a long lasting beautiful floor.

Floating Floors Timber Collection can be installed using either a floating or direct stick method.

1. Packs of boards must be stored in a cool, shaded and dry place. Never store boards outside. Particularly in cooler weather, boards should be allowed to acclimatise on site for at least 48 hours prior to installation. Never open packs until the time of installation, this will avoid joints picking up moisture and causing installation to be difficult.
2. Each board must be checked for damage or fault PRIOR to installation. Claims against damaged or faulty boards that are already installed will not be recognised.
3. Sub-floor temperature during installation should be at least 15 degrees C, with relative humidity between 45%-60%. Sub-floor must be dry, clean and level and free from any visible surface cracks. Irregularities in the sub-floor should not exceed 2mm every 1 metre in all directions. If this is the case, a cement-based screed must be used to level the floor.
4. For concrete floors, a moisture barrier must be installed prior to installation. Minimum 0.20mm PE sheet or similar system incorporated into the underlay. Ensure all joins are adequately taped to ensure good moisture sealing.
5. Always work out of several different packs alternately for installation. Mixing and matching between packs will give a better overall colour appearance.
6. Allow a minimum of 15mm expansion around all walls, under door-jamb, all permanent fittings, and where the floor will meet existing floor-coverings. Use spacing wedges where possible to achieve this.
7. Bigger rooms (>100m²) and long runs (>12m) will require expansion breaks to be applied to the installation. It is recommended that these occur where the floor moves through a doorway between rooms or where the floor moves into a passage-way.
8. When laying through a passage or hall-way, lengthwise laying along the passage or hall-way needs to be ensured.
9. Always begin the installation with the groove side of the board facing the starting wall.
10. To join the boards together, first apply a recommended adhesive to the upper part of the groove on the board to be installed. To join the boards together, a 30-40cm wood block (or similar) should be used as a brace against the tongue side to knock the boards together. Never hit the tongue directly with a hammer. This will damage the tongue or the finished edge of the board affecting both installation and appearance.
11. When the boards are knocked together, a continuous bead of glue should be forced up between the boards, fixing and sealing the boards together. Wipe off this bead of glue immediately with a damp cloth.
12. The next row of boards should begin with the off cut from the previous row, allowing a minimum of 50cm between one head-joint and the other of the next row.
13. Boards forming the last row need to be installed with a specially designed pulling bar, always allowing for appropriate expansion.
14. Once laying is completed, all spacers and wedges should be removed. Any small gaps between boards should then be filled with a silicon free filler (Timbermate or similar available in colour match for most timber species) to ensure a professional finish.

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15. When fitting end trims, transition profiles, expansion profiles and skirting or quad, never fix into the floor as this will impede the products need for expansion and cause damage to your floor. Skirts and quads must be fixed to the adjacent wall, not the floor.
16. Initial cleaning immediately after installation should proceed with caution so as not to damage the surface with debris left over from the installation process. A soft broom or vacuum head should be used to remove debris. Then use Bona Easy Cleaner with the Bona Micro-fibre mop to gently clean over the floor. Full cleaning and maintenance instructions are separate to these instructions; please ask your place of purchase for this information.

Frequently asked questions.

Can I direct stick this product?

Yes you can. For installation by direct gluing, it is imperative that you follow the instructions of the glue manufacturer implicitly. Never use any water based glue for this type of installation.

Can I install this product over concrete slab heating?

Floating Floors does not recommend this product for installation over concrete slab heating.

Will my floor look the same as the sample I saw in the shop?

Floating Floors Timber Collection products are manufactured to the highest quality standards. It should be remembered that timber is a natural product and as such variations in colour, grain and surface characteristics can occur. You have purchased a species of timber, not a colour, and due to natural variation these characteristics can appear to be different from the sample from which the floor was selected.

How will my floor wear over its projected lifespan?

As timber is a natural product, it should also be expected that some marks, dents, cracks and scratches will occur in the floor over its lifetime. It should be noted that these will be classed as normal wear and tear expected of a floor covering and as such are not considered to be manufacturing defects. This floor has been coated with a protective, high gloss finish that will keep looking good for years on end, however it will not protect the floor from impact damage and deep scratches. These marks and blemishes can be removed if you choose by having your floor re-finished by a professional floor sanding contractor.

How do I keep my floor clean?

Please ask for our cleaning and maintenance instructions available from your place of purchase, or alternatively, contact Floating Floors on the numbers at the bottom of this page, and we will send you one.

What if I need more information?

Once again, please either contact your place of purchase or Floating Floors.



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