



FLOATING FLOORS Pty Ltd



HEAD OFFICE - SHOWROOM  
14-16 LAKEWOOD BOULEVARD  
BRAESIDE, VICTORIA 3195



03 9586 8497



info@floatingfloors.com.au

TIMBER FLOORS  AU NATURALE

## STEAM MOPS - IMPORTANT CONSUMER INFORMATION

- Contrary to what the steam mop manufacturers/distributors would lead you to believe on daytime television, there is not an engineered timber flooring or laminate flooring distributor in this country that would specifically recommend the use of a steam mop to maintain this type of floor.
- Floating Floors P/L specifically does not recommend the use of steam mop appliances of our entire collection of timber and laminate flooring products. Timber and laminate flooring products are designed to be cleaned using waterless systems such as those supplied by Bona®, who we recommend and stock. Steam Mops work by applying hot water under pressure (steam) directly onto the floor surface. The application of this type of moisture will initially lead to peaking and discolouring around the edges of the floor panels and eventually could lead to cupping and warping, and ultimately the failure of the timber or laminate floor.
- If the floor was to fail or have performance issues that could be attributed to steam mop appliance usage, warranty exclusions would apply.
- The hygiene and cleaning benefits of a steam mop are not to be discounted however they are not suitable for this style of floor covering.



Our floors come with a 25 structural warranty (see warranty section) however we can only offer the warranty on our products when laid within the manufacturer's recommendations. We cannot warranty your existing subfloor, environment or installation quality as these are beyond our control.