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TIMBER FLOORS  AU NATURALE

## LIVING WITH TIMBER

Your new timber floor will add warmth and character to your home. Its natural beauty and desirability will make you the envy of your friends and neighbours. However living with a timber floor is a relationship built on two sides, look after your floor, and it in turn will look after you. Here are some items to consider before, during and after the process of selecting and installing a beautiful, natural timber floor.

- The Australian climate is one of the harshest and most diverse on earth. Temperature variations of up to 40C are not uncommon throughout the country from season to season. Humidity also varies dramatically from region to region. Your timber floor is a natural product and as such will react and respond to these changes in climate and environment. Room temperature should be 15-28 Celsius and the recommended relative humidity (RH) should be in the range of 30-65%.
- Depending on the climatic conditions, slight surface cracks (checking) may occur as your timber floor absorbs and/or releases moisture. This is a natural transformation of your timber floor during its life and is not considered a defect.
- There may be some slight noise associated with your timber floor when walked upon. This will vary depending on any subfloor unevenness and your prevailing environmental humidity. Slight noise is common and not considered a defect. Excessive, prolonged noise could point to either subfloor, expansion or environmental control issues and should be investigated immediately.
- Your timber floor is a natural product, containing variations in colour, shade and grain. Some knots, insect trails and gum veins should be expected, as per AS2796. This is simply the natural beauty of your floor. In nature no two trees are the same, therefore no two boards on your floor will be.
- Your timber floor will age and change colour (mature) due to exposure to UV light. Darker species are more susceptible to change during the aging and oxidization process. This is most prevalent during the first 3-6 months after installation. Your timber floor will typically darken and become more even during this time. We recommend that you periodically rearrange rugs and furniture during this time to allow your floor to mature evenly.

Our floors come with a 25 structural warranty (see warranty section) however we can only offer the warranty on our products when laid within the manufacturer's recommendations. We cannot warranty your existing subfloor, environment or installation quality as these are beyond our control.