



FLOATING FLOORS Pty Ltd



HEAD OFFICE - SHOWROOM
14-16 LAKEWOOD BOULEVARD
BRAESIDE, VICTORIA 3195



03 9586 8497



info@floatingfloors.com.au

TIMBER FLOORS  AU NATURALE

BEFORE INSTALLING YOUR TIMBER FLOOR - YOUR SUBFLOOR

Ensuring that your floor is being installed to the highest standards is ensuring peace of mind for the life of your investment. Timber flooring cannot think, and cannot make decisions on its own. Your new timber floor is entirely reliant upon:

- the environment into which it is installed,
- the subfloor over which it is laid and,
- the competency of the contractor doing the installation.

We recommend the following for your existing subfloor. It must be dry, flat, stable and clean.

- **DRY:** Timber is a natural product and as such is affected by moisture. **Installing over a damp subfloor will effect the timber's ability to perform to expectations, and all subfloors should be checked for moisture prior to installation.** When installed over a concrete subfloor either a moisture barrier (glue-down) or suitable underlay with a membrane (floating) must be used. Although not necessary, an underlay with suitable membrane can also be used on a timber subfloor as added peace of mind against rising damp/moisture. Your timber flooring should ideally be delivered to site and stored in the installation area for a minimum of 24 hours prior to installation so that your timber flooring can acclimatise. This also includes having the installation environment at the correct temperature and humidity (See installation instructions). More time may be required if the flooring is being installed into an area of high seasonal humidity.
- **FLAT:** If the subfloor is not smooth and level then there is the potential for excessive deflection (vertical movement) in the flooring that could lead to unacceptable levels of noise in your floor, particularly when walked upon. **Maximum tolerance for subfloor variation is 3mm per any 1000mm radius.** Please be aware this is still technically NOT level, merely the maximum tolerance which a "floating floor" can be reasonably expected to perform. If it is not smooth and level you could have issues that are complex, intrusive and expensive to rectify.
- **STABLE:** Ensure that the subfloor is sound. Remember your timber floor will only be as good as the subfloor it is laid on. Concrete slabs are usually OK however large cracks could point to something more sinister. With timber subfloors make sure there is no "bounce" in the floor, and ensure that it is correctly fixed/fastened, as your new floor can only perform as well as the floor it is installed over.
- **CLEAN:** while important in a floating installation, this is critical if you choose to have your floor glued down. Glue must be able to bond with the subfloor; anything preventing this is going to pose an issue to the long-term integrity of your floor. Any and all contaminants must be removed prior to installation.

Investment in a timber floor is usually a substantial one. Assessment of your subfloor, and its compliance with recommendations is critical to the integrity and performance of your floor for the long term.

Our floors come with a 25 structural warranty (see warranty section) however we can only offer the warranty on our products when laid within the manufacturer's recommendations. We cannot warranty your existing subfloor, environment or installation quality as these are beyond our control.