



FLOATING FLOORS Pty Ltd



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ARTHOUSE  FLOORING

## ARTHOUSE - CARE & MAINTENANCE

Congratulations on choosing Arthouse. Arthouse Laminate is a very hard wearing, beautiful looking floor, however it is not indestructible. The following points will assist you in maintaining the look and performance of your floor:

- Laminate Floors require a constant humidity of 30%-65%. This will prevent the floor from excessive expansion and contraction and is ultimately better for your health. **Where evaporative cooling is installed ensure that manufacturers' operating instructions are strictly adhered to.**
- Provide mats to all doorways leading from outside. This will significantly reduce the amount of walked in dirt on your floor. Small stones and dirt that gets caught in shoes can permanently scratch your floor.
- Sweep or vacuum your floor regularly, higher traffic areas more often. This will reduce the chances of scratching your floor.
- Never drag any heavy item across the floor. Lift or use a trolley.
- Install protective felt tips to all items of furniture that are moved, no matter how infrequently. This will prevent these items from scratching the floor. Only rubber or polyurethane castors should be used under furniture.
- Clean up any spills immediately. Prolonged exposure to liquid spills can damage the floor.
- Waterless cleaning is recommended. You can achieve this by purchasing a **BONA® CARE** kit from your place of purchase. This is a quick and effective way of maintaining your floor without the risk of water damage.
- Remember that lighter coloured floors will require more frequent maintenance. Kitchens and areas where cooking takes place will also require more frequent cleaning to remove any oil or grease residue.
- When water mopping is required, use only a well wrung out fringe or sponge mop. Never flood the floor with water, as this will damage your floor. If water marking is an issue, wipe the floor over with a towel after mopping to remove water traces.
- **Do not use steam mops under any circumstances.** These can damage the floor and warranty exclusions will apply if damage can be attributed to steam mop usage.
- **Never apply polish or wax to a laminate floor.** Polishes and waxes will not adhere to the surface and can make the floor extremely slippery.

These simple steps will help you to look after your beautiful new floor for many years to come, however if you have any further concerns, or if you require extra information, please do not hesitate to contact your place of purchase.

Our floors come with a 15 structural warranty (see warranty section) however we can only offer the warranty on our products when laid within the manufacturer's recommendations. We cannot warranty your existing subfloor, environment or installation quality as these are beyond our control.